

Potential 'Scope of Services' Combinations				
Housing 'Repairs & Maintenance' - As Existing Service	Expanded Housing 'Repairs & Maintenance' Service + Advisory + Asset Management Services	Expanded Housing 'Repairs & Maintenance' Service + Advisory + Asset Management + Tenant Services	Expanded Housing 'Repairs & Maintenance' Service + Advisory + Asset Management + Tenant Services + Corporate TFM	Expanded Housing 'Repairs & Maintenance' Service + Advisory + Asset Management + Tenant Services + Corporate TFM + Highways
Option 1	Option 2	Option 3	Option 4	Option 5
Housing Repair & Maintenance	Housing Repair & Maintenance	Housing Repair & Maintenance	Housing Repair & Maintenance	Housing Repair & Maintenance
Helpdesk (dedicated to 'R&M' services) - minimal interface with Council systems	Helpdesk (dedicated to 'R&M' services with improved and relevant interfaces with Council systems)	Helpdesk (rationalised and re-aligned for all services) with relevant interfaces with Council systems	All Helpdesks (rationalised and re-aligned for all services) with relevant interfaces with Council systems	All Helpdesks (rationalised and re-aligned for all services) with relevant interfaces with Council systems
PPM (routine)	PPM (routine)	PPM (routine)	PPM (routine)	PPM (routine)
Responsive maintenance	Responsive maintenance	Responsive maintenance	Responsive maintenance	Responsive maintenance
Cleaning (communal areas) & graffiti	Cleaning (communal areas) & graffiti	Cleaning (communal areas) & graffiti	Cleaning (communal areas) & graffiti	Cleaning (communal areas) & graffiti
Statutory Compliance work	Statutory Compliance work	Statutory Compliance work	Statutory Compliance work	Statutory Compliance work
Pest control	Pest control	Pest control	Pest control	Pest control
Emergency & Out of Hours Services	Emergency & Out of Hours Services	Emergency & Out of Hours Services	Emergency & Out of Hours Services	Emergency & Out of Hours Services
	Grounds (housing areas)	Grounds (housing areas)	Grounds (housing areas)	Grounds (housing areas)
	Waste (housing only)	Waste (housing only)	Waste (housing only)	Waste (housing only)
	Security	Security	Security	Security
	Caretakers	Caretakers	Caretakers	Caretakers
	Garages 'Repair & Maintenance'	Garages 'Repair & Maintenance'	Garages 'Repair & Maintenance'	Garages 'Repair & Maintenance'
	Advisory/Professional Services (e.g. energy management, project management, legal, environmental, etc)	Advisory/Professional Services (e.g. energy management, project management, legal, environmental, etc)	Advisory/Professional Services (e.g. energy management, project management, legal, environmental, etc)	Advisory/Professional Services (e.g. energy management, project management, legal, environmental, etc)
	Asbestos & Water Management	Asbestos & Water Management	Asbestos & Water Management	Asbestos & Water Management
	Housing Asset Management	Housing Asset Management	Housing Asset Management	Housing Asset Management
	Stock condition surveying/reporting and advisory	Stock condition surveying/reporting and advisory	Stock condition surveying/reporting and advisory	Stock condition surveying/reporting and advisory
	Stock options appraisals & advisory	Stock options appraisals & advisory	Stock options appraisals & advisory	Stock options appraisals & advisory
	Acquisitions/disposals management	Acquisitions/disposals management	Acquisitions/disposals management	Acquisitions/disposals management
	Capital investment business cases	Capital investment business cases	Capital investment business cases	Capital investment business cases
	Forward maintenance plan & (WLC)	Forward maintenance plan & (WLC)	Forward maintenance plan & (WLC)	Forward maintenance plan & (WLC)

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Option 1	Option 2	Option 3	Option 4	Option 5
	Small capital works (<£50K)	Small capital works (<£50K)	Small capital works (<£50K)	Small capital works (<£50K)
	Voids management	Voids management	Voids management	Voids management
		Large capital works management (>£50K)	Large capital works management (>£50K)	Large capital works management (>£50K)
		Tenant/Leaseholder Services	Tenant/Leaseholder Services	Tenant/Leaseholder Services
		Rent Administration (excl collection)	Rent Administration (excl collection)	Rent Administration (excl collection)
		Tenant Enquiries & Allocations	Tenant Enquiries & Allocations	Tenant Enquiries & Allocations
		Leasehold(er) management	Leasehold(er) management	Leasehold(er) management
		Recharges/Fines administration	Recharges/Fines administration	Recharges/Fines administration
		Housing Estates Management	Full Housing Estates Management	Full Housing Estates Management
		Full Internal Budgeting (Housing)	Housing Estates Management	Housing Estates Management
		Formal Links to Social Housing Team	Formal Links to Social Housing Team	Formal Links to Social Housing Team
			Corporate Services	Corporate Services
			Full asset management services (as above)	Full asset management services (as above)
			Total facilities management services - service lines to be separately identified, e.g. cleaning, reprographics, maintenance, catering, etc	Total facilities management services - service lines to be separately identified, e.g. cleaning, reprographics, maintenance, catering, etc
		Highways (Amey contract) - services to be separately identified, e.g. streetlighting and power, all waste including commercial, etc.		
Potential Value: £8.0m (est)	Potential Value: circa £18.0m (est)	Potential Value : £20.0 - £30m (est)	Potential Value: £30 - £40m (est)	Potential Value : >£40m (est)